

Website Cookies and Privacy Policy Howard Fire Inspections Ltd

Information Covered by This Privacy Policy

Howard Fire Inspections Ltd is committed to protecting your privacy. This Cookies and Privacy Policy explain how we collect, use and protect personal information when you visit our website, contact us or enquire about our fire door inspection, fire risk assessment and related services.

For the purposes of UK data protection legislation, **Howard Fire Inspections Ltd** is the data controller responsible for your personal information.

Information We Collect

We may collect information directly from you when you contact us by telephone or email, complete a contact form, request a quotation or otherwise provide information to us.

This may include:

- Name
- Company or organisation name
- Email address
- Telephone number
- Postal or site address
- Information about the property or premises
- Details of your enquiry
- Any other information you choose to provide

We only collect information that is reasonably necessary to respond to your enquiry and provide our services.

Information Collected Through Our Website

Our website is hosted and operated using **Wix**.

When you visit our website, Wix and associated website technologies may automatically collect certain technical information. This may include your IP address, browser type, device information, pages visited and information about how you use the website.



Howard Fire Inspections Ltd
Mobile: 07535 200454
Email: darren@hfdinspections.co.uk
Company Number: 14815169 (England)
The Stables, Netherleigh Court, Little Witley, Worcester. WR6 6LL

Our website may also use Wix cookies and similar technologies to ensure the website operates correctly, improve your experience and, where applicable, understand how visitors use our website.

Where required, we will obtain your consent before using non-essential cookies.

How We Use Your Information

We use your information to:

- respond to enquiries and requests;
- provide quotations;
- arrange appointments;
- provide our fire door inspection and fire risk assessment services;
- communicate with you about our services and reports;
- maintain our business records;
- process invoices and payments;
- improve our website and services; and
- comply with our legal and regulatory obligations.

We will only use your personal information where we have a lawful basis to do so.

We do not sell, rent or trade your personal information.

Sharing Your Information

We may share your information with trusted third parties where reasonably necessary to operate our business or provide our services.

This may include Wix, website and IT providers, accountants, insurers, professional advisers, contractors working on our behalf and payment providers.

We may also disclose information where required by law or to a relevant regulatory or government authority.

How Long We Keep Your Information

We will only keep your personal information for as long as reasonably necessary for the purposes for which it was collected and to meet our legal, accounting, insurance and regulatory obligations.

By law, we have to keep basic information about our customers (including Contact, Identity, Financial and Transaction Data) for six years after they cease being customers for tax purposes. When information is no longer required, we will take reasonable steps to securely delete or dispose of it.



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Your Data Protection Rights

Under UK data protection law, you may have the right to:

- request access to the personal information we hold about you;
- ask us to correct inaccurate information;
- request deletion of your information in certain circumstances;
- object to or restrict certain processing; and
- withdraw consent where we rely on consent.

If you would like to exercise any of these rights, please contact us using the details below.

Security

We take reasonable steps to protect your personal information against unauthorised access, loss, misuse or disclosure.

However, no website or internet transmission can be guaranteed to be completely secure.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our business, website or legal requirements.

The latest version will always be published on this page.

Complaints

If you have any concerns about how we have handled your personal information, please contact us in the first instance and we will try to resolve your concerns.

You also have the right to complain to the **Information Commissioner's Office (ICO)**, the UK's data protection regulator.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us.

Signed: 
Name: Darren Howard

Date: 18th August 2026
Review Date: 18th August 2027



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